

## Employee Profile:

### Mrs. Mary Jagroop – Cashier, Accounts Department



Whether it be cash, check or bank draft she is the smiling face that greets customers coming to pay for their goods and services at SLASPA. A relationship that spans 15 years, Mrs. Mary Jagroop is the Cashier within SLASPA's Headquarters. Her job entails serving a wide range of customers on a daily basis, from ship's agents to brokers to consignees where she handles each transaction with the precision of marine pilot safely berthing a vessel, while of course delivering her infectious smile "The favorite aspect of my job is meeting

people and interacting with customers with varying needs and ensuring that they leave satisfied," she beams with a great sense of pride as she reflects on the many interactions she has on a daily basis.

Mrs. Jagroop forms part of SLASPA's all important Accounts Department where she reports to Ms. Jermyl Jn Baptiste - Accounts Receivable Supervisor. She is also very passionate about Accounting and wants to continue working in that field, as she already has certificates in Basic and Intermediate Accounting 1&2, but she is also open to any other academic or career possibilities that may arise.

When the question of what has kept her inspired or motivated at SLASPA, she simply stated that her strong faith has kept her in her job in addition to her friendly co-workers and their sense of humor makes the environment a good one in which to work in.

What does Mrs. Jagroop do when she is not with her SLASPA family and customers? She keeps quite busy as an active member of her church group called Couples for Christ. She is extremely passionate about her group that caters to persons from “the womb to the tomb” and they provide mentoring and support services to each other.

It is hard not to notice her deep love for her family as she spoke of the joy she gets from cooking and baking for them. Her famous smile comes naturally as she speaks of her husband and her four beautiful, lovely, sweet and intelligent daughters and grandchildren who mean the world to her.

Cheers to Mrs. Jagroop for her contribution to SLASPA and may she continue to exude the qualities we would all like to mimic.